



2012 Pioneers Card Frequently Asked Questions

What is the 2012 Pioneers Card?

The 2012 Pioneers card is intended to acknowledge and recognize Members' commitment to the Pioneers through financial contributions. It is also helps promote awareness about the benefit rewards of being a Pioneers Member.

Who is issuing the 2012 Pioneers Card?

The international headquarters for all Pioneers.

Who receives a 2012 Pioneers Card?

Pioneers donors will receive a 2012 Pioneers Card. In an effort to save money the environment, all other members will be able to print a Pioneers Card from the Pioneers website starting January 1, 2012.

When are 2012 Pioneers Cards mailed?

The cards will be mailed in a window envelope in November/December 2011.

Will a new Pioneers Card be issued each year?

Yes. The plan presently is to issue a new card annually.

Does my 2012 Pioneers Card entitle me to any benefits?

Yes! Pioneers headquarters is proud to be able to offer our Members exclusive discounts and opportunities. To learn more about current benefits for Pioneers, visit www.pioneersvolunteer.org. You can also sign up for member benefit emails which will keep you up-to-date on all the rewards and savings you receive as a Pioneer. Simply provide your email address to the Member Resource Center at info@pioneersvolunteer.org.

Do I need to present my 2012 Pioneers Card to take advantage of these benefits?

No. Many of our benefit providers have dedicated websites and toll free numbers which you can access through links at www.pioneersvolunteer.org or by contacting the Member Resource

Center at info@pioneersvolunteer.org. For most providers, simply identifying yourself as a Pioneer will give you access to the benefit.

Is there any information on Pioneers Member benefits in hard copy that I can receive?

Yes. Email us at info@pioneersvolunteer.org to request our current benefit information.

What if I need a replacement 2012 Pioneers Card?

Simply email Pioneers headquarters at info@pioneersvolunteer.org. Please provide your full name, address, the Pioneers group you belong to, your Member identification number if you know it and a contact phone number we can reach you at if we need to reconfirm this information. Replacement cards will be issued in the second quarter of 2012 from Pioneers headquarters.

What if I have a question not addressed here?

Please feel free to email Pioneers headquarters at info@pioneersvolunteer.org.